



# **NEW Offline App and Collaborative Session**

User feedback November 2024



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# User feedback

Thank you for volunteering to provide some feedback on the new Offline App and Collaborative Session.

These slides outline what these new features are.

Please select this link to give your feedback on the corresponding form: [Feedback Form](#)

# Collaborative Session on Star Online

The Collaborative Session will replace the Live Completion feature on the Star Online

The screenshot displays the Janet Jam Star Online interface. At the top, the user's name 'Janet Jam' is shown, along with account details: 'Account: Emily Account' and 'DOB: 01/02/2000'. A left-hand menu lists various options: 'Summary', 'Edit Service User', 'Engagements', 'Stars', 'Action Plan', and 'Other Notes'. The 'Summary' option is currently selected and highlighted in orange. Below the menu, there are three buttons: 'Launch Collaborative Session' (highlighted with a yellow circle), 'Enter Star from paper', and 'Request Change'. The main content area is titled 'Summary' and shows information for 'Youth Star (2nd Edition) (Service 1)'. It indicates '1 engagements selected' and '1 Star entries selected'. The 'Overview' section provides key information for the selected engagement, identifying 'Alfie Lamont' as the 'Lead Practitioner'. It lists two dates: '01/07/2024' with '1 No. Stars completed' and 'Support started', and '01/08/2024' with '85 Day(s) since last Star completed' and 'Last Star'. The 'Janet's Star' section features a 'Visualisation of the selected entries for the Youth Star (2nd Edition)' and a 'Download' button. The visualization is a large green star with points labeled 'Interests and activities', 'Choices and behaviour', and 'Hopes and dreams'. The star is divided into sections, each containing a number (1, 3, 4, 5) and a small orange dot.

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# Collaborative Session on Star Online


In a Collaborative Session, the practitioner and person being supported can:

- **Complete a new Star**
- **View previous Stars**
- **View and Update an Action Plan**

They can do this on screen, together, with an internet connection.

The new and accessible designs support good Star practice.

# Collaborative Session on Star Online

 Outcomes Star

[My Data](#) [Lock Session](#) [Exit Session](#)

## Welcome, Janet


Star version  
**Youth Star (2nd Edition)**


Stars completed  
**1**


Open actions  
**0**

### What would you like to do?


Select what you would like to do together in this session


 **Complete a new Star**  
Discuss and capture where you are on the Journey of Change in each Outcome Area.

 **View Action Plan**  
Review and update your outstanding actions.


 **View previous Stars**  
Review progress between previously completed Stars.

### More resources

 **About Outcomes Star** >

 **View Star Resources** >

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 Triangle

# Collaborative Session on Star Online

## Completing a Star

An Outcome Area on the Star is selected, and Step 1 is presented on screen to introduce what the area is about.

Notes can be added at any step whilst completing the Star.

The screenshot displays the 'Outcomes Star Youth Star (2nd Edition)' interface. The top navigation bar includes the logo, 'Changes auto-saved', 'View: Star', 'Show Scale', 'Lock', and 'Save Draft & Exit'. The main content area is titled 'Interests and activities' and shows 'Step 1 of 3'. Under the heading 'Discuss this area', there are four icons representing different activities: 'Getting involved' (hands), 'Activities you enjoy' (music and box), 'Developing skills' (checkmark), and 'Being a part of something positive' (group of people). Below these is a link to 'Read more about Interests and activities'. At the bottom of the sidebar are 'Notes' and 'Continue' buttons. The main area features a large teal star with a white center, surrounded by six smaller icons with arrows pointing outwards.

# Collaborative Session on Star Online

## Completing a Star

Step 2 shows the Journey of Change stage descriptions and the most fitting is selected.

**Outcomes Star**  
Youth Star (2nd Edition)

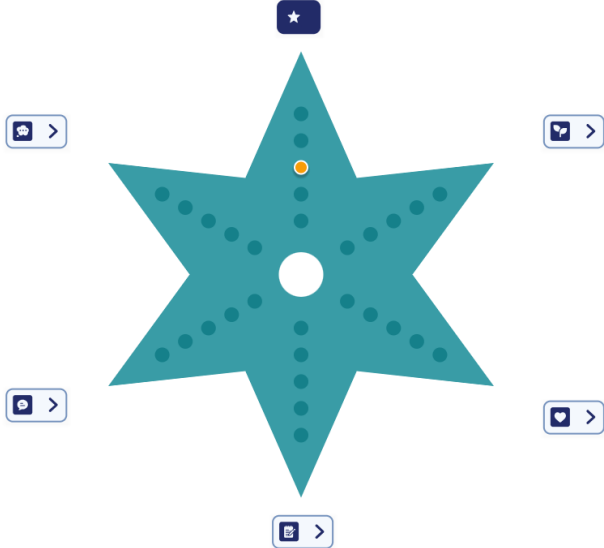
Changes auto-saved View: Star Show Scale Scale Lock Save Draft & Exit

**Step 2 of 3**

**Which of these statements do you most agree with?**

- ☐ I'm not engaged in positive activities that interest me
- ☐ I would like to be involved in something positive but am not sure how
- ☒ I'm trying to be more involved in positive activities and to build my skills but it's difficult
- ☐ I'm involved in activities that interest me and build my skills but there are some problems
- ☐ I'm taking part in activities that I enjoy and that build my skills

Notes Back Continue



# Collaborative Session on Star Online

## Completing a Star

On Step 3, the practitioner and person being supported can use the slider to explore the Journey of Change for the Outcome Area.

The screenshot displays the Outcomes Star Youth Star (2nd Edition) interface. The top navigation bar includes the logo, "Changes auto-saved", "View: Star", "Show Scale", "Lock", and "Save Draft & Exit". The main content area is titled "Interests and activities" and shows "Step 3 of 3: Discuss and finalise your reading". Below this, a slider is used to explore the Journey of Change, with icons representing different stages of change. The selected stage is "3 Interests and activities", which includes a list of activities and a "Show Full Detail" link. A large star graphic is visible on the right side of the interface, with icons around it representing different outcome areas.



# Collaborative Session on Star Online

## Completing a Star

The reading can then be reviewed, and notes edited, before moving onto the next Outcome Area.

The screenshot displays the Outcomes Star Youth Star (2nd Edition) interface. The top navigation bar includes the logo, 'Changes auto-saved', 'View: Star', 'Show Scale Scale', 'Lock', and 'Save Draft & Exit'. The main content area is titled 'Interests and activities' and features a 'Review your reading' section with a green status indicator 'Outcome area complete'. Below this, there is a 'Journey of Change reading' section with a sub-header '3 Interests and activities'. The text in this section describes the user's progress: 'You are trying out some activities, but this is recent or you have not yet found what works for you. Perhaps you rely on others to find ways of involving you' and 'You may be trying to take on some responsibility or trying...'. A 'Show Full Detail' link is provided. The 'Notes' section indicates 'No notes added' with an 'Edit Notes' link. At the bottom of the sidebar, there is a 'Read more about Interests and activities' link and buttons for 'Edit Area' and 'Next Area'. The main area shows a large teal star graphic with a central white circle and a yellow dot at the top point. Surrounding the star are five icons with arrows pointing right: a gear, a person, a document, a heart, and a book.

# Collaborative Session on Star Online

## Action Plan

When all Outcome Areas are completed, actions can be set

The screenshot displays the 'Outcomes Star Youth Star (2nd Edition)' interface. At the top, a dark teal header bar contains the logo, 'Changes auto-saved', 'View: Star', 'Show Scale' with a toggle, 'Lock', and 'Save Draft & Exit'. Below the header, a light blue banner indicates 'All outcome areas completed' with a checkmark icon and the instruction 'Set actions and Submit Star'. To the right of this banner are buttons for 'Hide Actions & Show Star' and 'Submit Star'. Below the banner, there are two tabs: 'Action Plan' (active) and 'Goals'. The 'Action plan' section is titled 'The actions you take to achieve your goals' and includes a '+ Add Action' button. A notification box states: 'Only open actions in an engagement are saved for offline use. To view closed actions, launch the Star Online'. Below this is a table with columns: Action, Outcome Area, Goals, and Details. Under the 'In progress actions' section, there is one action item: 'Details about specific action' with a checkmark icon. It is associated with the 'Interests and activities' Outcome Area and the goal 'Overarching goal to be achieved'. The action is assigned to 'Janet Jam' with a due date of '31/10/2024'. A 'View Details' button is located to the right of the action item. Below the 'In progress actions' section, there is a section for 'Closed actions' which is currently empty.

Outcomes Star  
Youth Star (2nd Edition)

Changes auto-saved View: Star Show Scale Lock Save Draft & Exit

✓ All outcome areas completed  
Set actions and Submit Star

Hide Actions & Show Star Submit Star

✓ Action Plan Goals

**Action plan**  
The actions you take to achieve your goals + Add Action

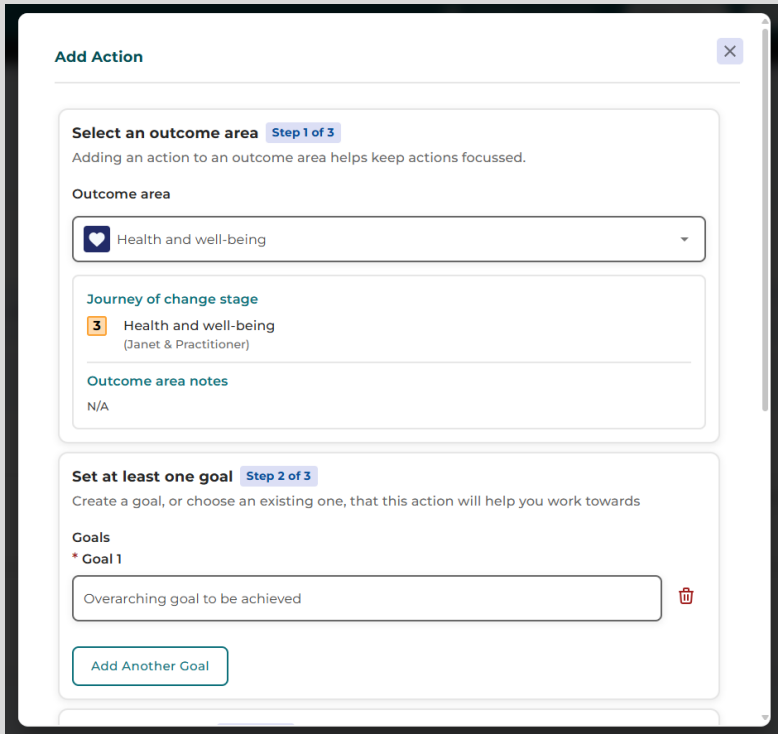
Only open actions in an engagement are saved for offline use. To view closed actions, launch the Star Online

Action	Outcome Area	Goals	Details
^ In progress actions			
✓ Details about specific action	★ Interests and activities	Overarching goal to be achieved	Assigned to: Janet Jam Due by: 31/10/2024 View Details
v Closed actions			

# Collaborative Session on Star Online

## Action Plan

The practitioner and person being supported are taken through 3 steps to create an action.



**Add Action** [X]

**Select an outcome area** **Step 1 of 3**

Adding an action to an outcome area helps keep actions focussed.

**Outcome area**

Health and well-being

**Journey of change stage**

3 Health and well-being (Janet & Practitioner)

**Outcome area notes**

N/A

**Set at least one goal** **Step 2 of 3**

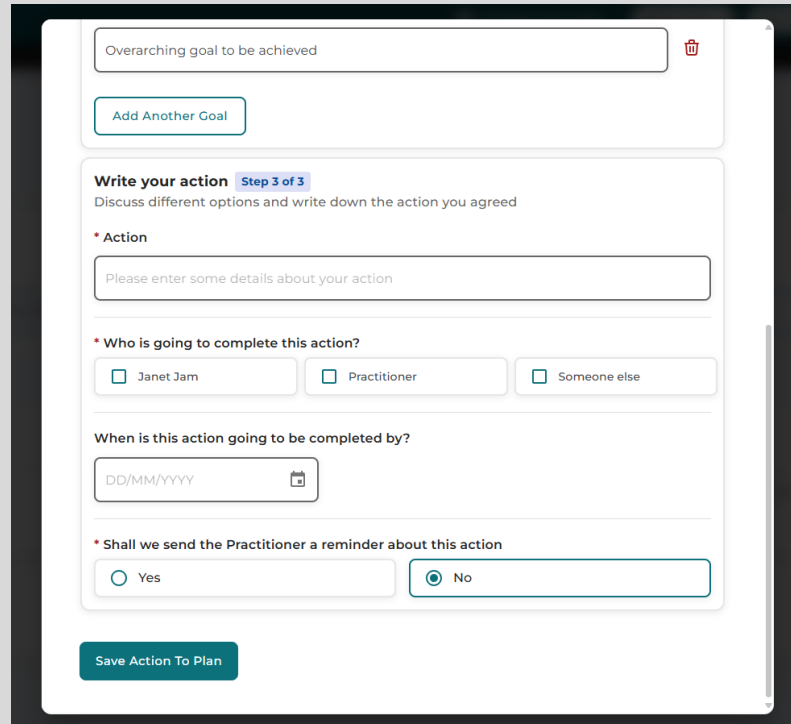
Create a goal, or choose an existing one, that this action will help you work towards

**Goals**

\* Goal 1

Overarching goal to be achieved

Add Another Goal



Overarching goal to be achieved

Add Another Goal

**Write your action** **Step 3 of 3**

Discuss different options and write down the action you agreed

\* **Action**

Please enter some details about your action

\* **Who is going to complete this action?**

☐ Janet Jam ☐ Practitioner ☐ Someone else

**When is this action going to be completed by?**

DD/MM/YYYY

\* **Shall we send the Practitioner a reminder about this action**

☐ Yes ☒ No

Save Action To Plan

# Collaborative Session on Star Online

## View previous Stars

When a Star is submitted, it can be seen in View Previous Stars.

The screenshot displays the 'Outcomes Star' online interface. At the top, there is a dark teal header with the 'Outcomes Star' logo on the left and 'View: Star' and 'Show Scale' buttons on the right. Below the header, a light blue navigation bar contains a link: '< Back to collaborative session'. The main content area is divided into two sections. On the left, titled 'Youth Star (2nd Edition) comparison', it instructs users to 'Select which Stars and Star readings you would like to compare'. Under the heading 'Select two Stars to compare', there are two dropdown menus. 'Star 1' is set to '01/08/2024 Collaborative | First Star' and 'Star 2' is set to '24/10/2024 Collaborative | Most recent'. A note below states: 'To compare more than 2 Stars, change to List view'. On the right, a large star diagram is shown. The star has six points, each labeled with a domain: 'Interests and activities' (top), 'Hopes and dreams' (top-right), 'Health and well-being' (bottom-right), 'Education and work' (bottom), 'Communicating' (bottom-left), and 'Choices and behaviour' (top-left). The star is filled with a light blue pattern of dots. Inside the star, there are two concentric hexagons of dots. The outer hexagon has blue dots at its vertices, and the inner hexagon has orange dots at its vertices. Lines connect the dots in a star-like pattern.

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# The Offline App

We are also developing an Offline App to allow practitioners to complete the Star collaboratively without the need for an internet connection.

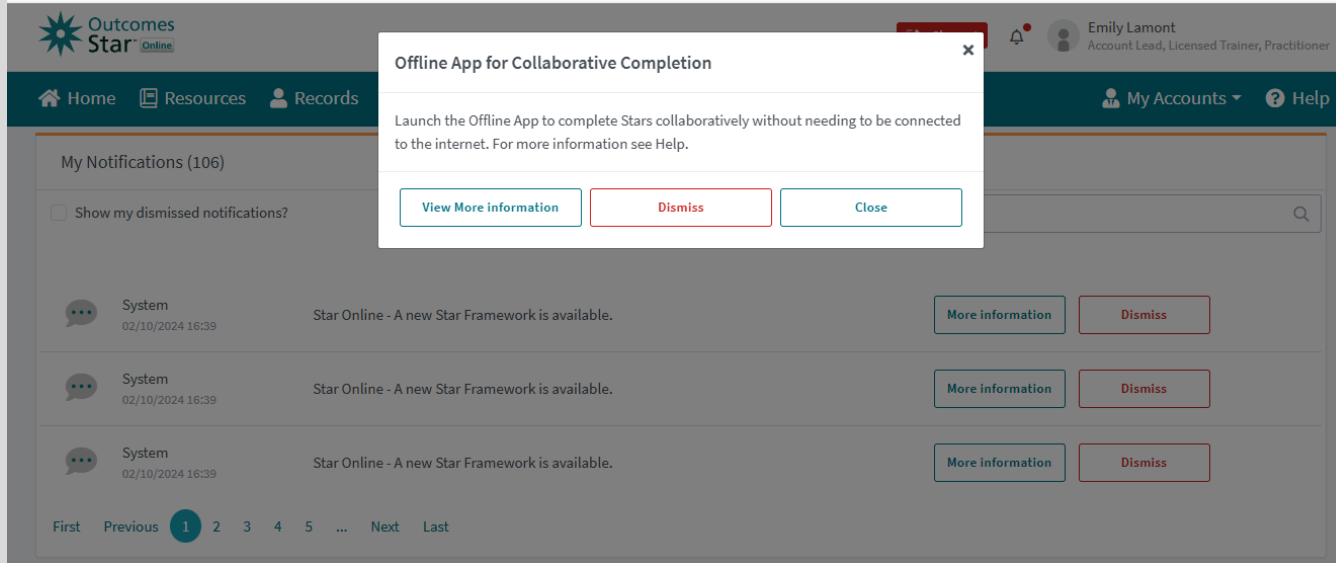
The Offline App does not make all features of the Star Online available.

Only the Collaborative Session is available offline.

# The Offline App

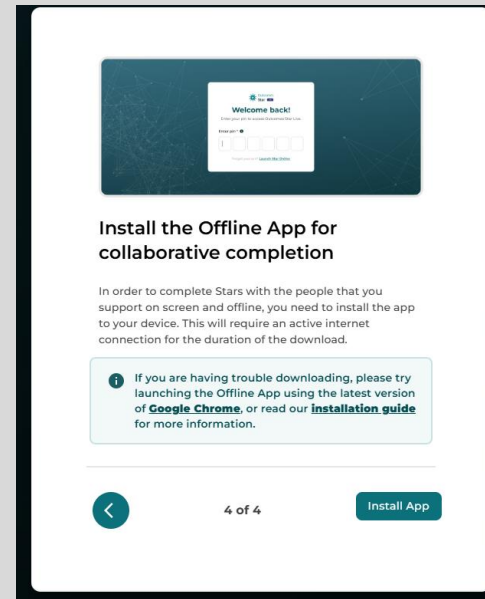
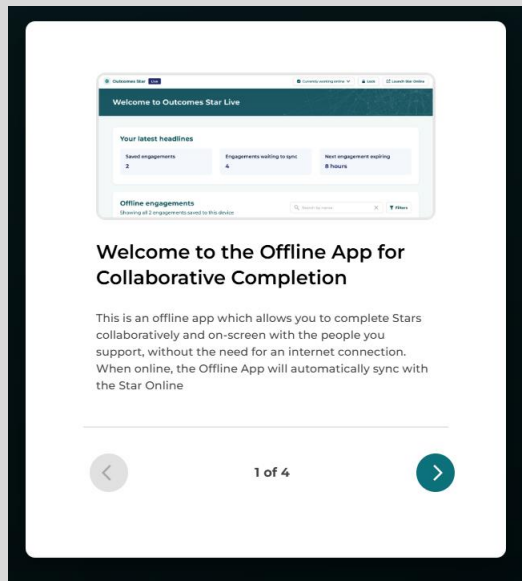
An Account Lead can request for Offline Mode to be enabled on their account

This will allow all users linked to that account to install the Offline App to their device and save engagements for offline use.




# The Offline App

Simple onboarding screens to walk the practitioner through installing the Offline App.



# The Offline App

Practitioner sets a PIN and gives their device a name.



Step 1 of 3


### Set your new PIN to access the Offline App

In order to be able to use the Offline app without an active internet connection, you need to set your PIN. This can be changed at any time within your profile on the Star Online.

Create a PIN for your Outcomes Star Offline App\*

[Show PIN](#)

Next



Step 2 of 3

### Enter a name for this device

This is the name that this device will appear as when syncing engagements back to the Star Online

Device name \*

Enter a name for this device

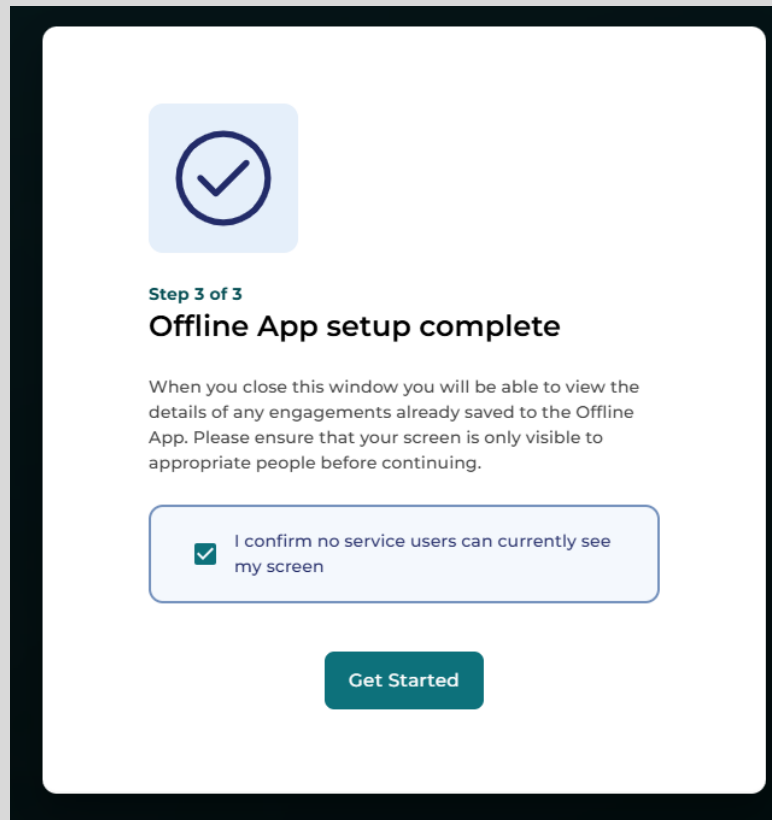
Back


Next



# The Offline App

Checks to ensure data privacy.

A screenshot of a mobile app setup screen. At the top is a light blue square icon with a dark blue circle and a checkmark inside. Below this, the text 'Step 3 of 3' is in a small, bold, dark blue font. The main heading 'Offline App setup complete' is in a larger, bold, black font. A paragraph of text follows: 'When you close this window you will be able to view the details of any engagements already saved to the Offline App. Please ensure that your screen is only visible to appropriate people before continuing.' Below this is a light blue rounded rectangle containing a checked checkbox and the text 'I confirm no service users can currently see my screen'. At the bottom center is a dark teal button with the text 'Get Started' in white.



**Step 3 of 3**

**Offline App setup complete**

When you close this window you will be able to view the details of any engagements already saved to the Offline App. Please ensure that your screen is only visible to appropriate people before continuing.

☒ I confirm no service users can currently see my screen

**Get Started**

# The Offline App

When offline mode is enabled in an account, practitioners can choose engagements to be saved offline for up to 7 days.

Records

Filters

Clear

Apply

Account(s)

✕ Emily Account

Service(s)

Select Service(s)...

Star Version(s)

Select Star(s)...

Lead Practitioner(s)

✕ Emily Lamont

Engagement Status

In progress only

Offline Engagement Status

All Statuses

☐ Only service users with overdue Stars?

☐ Include depersonalised data?

Search...

Export

Add

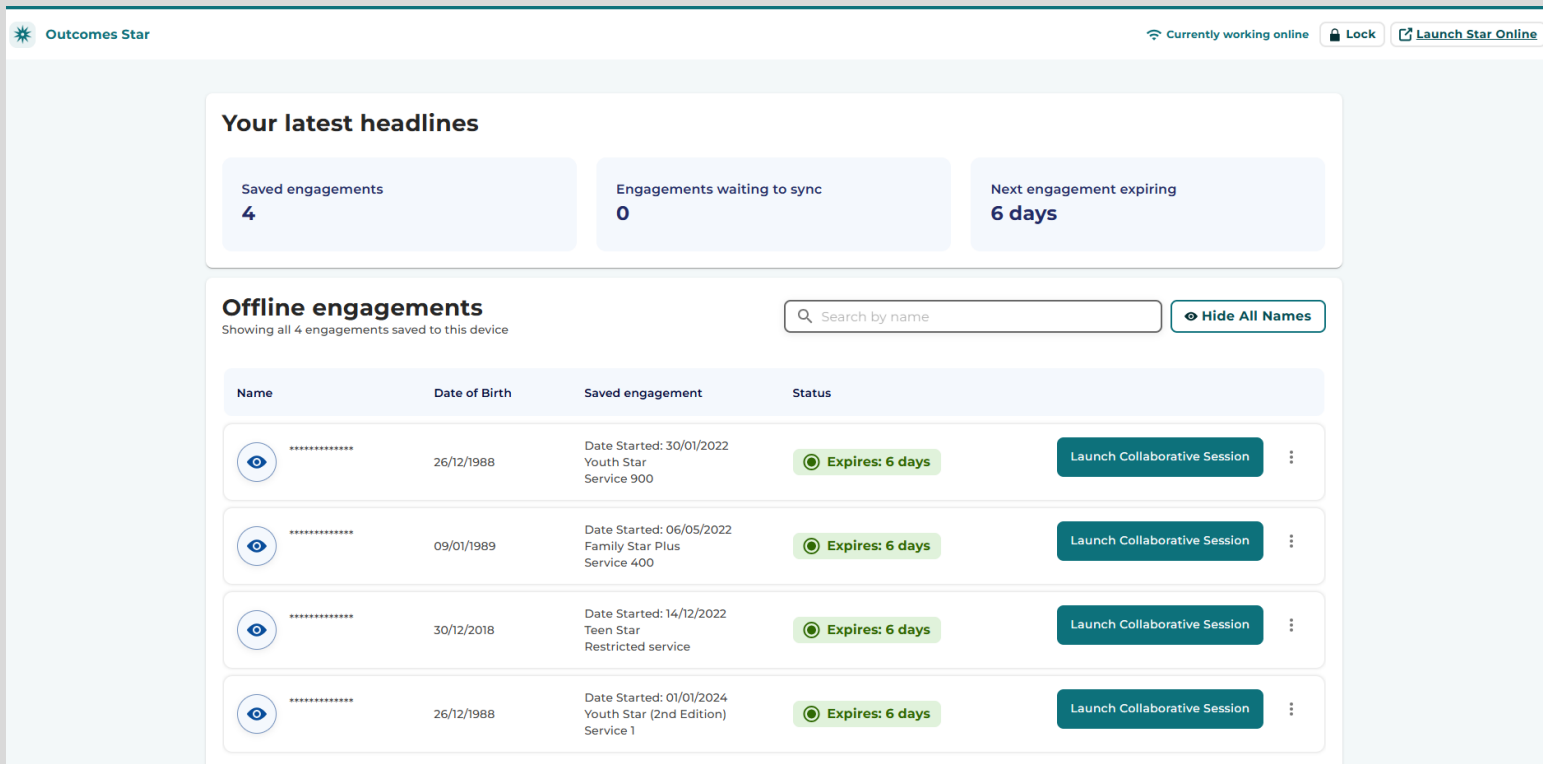
Current Filters

Workers: Emily Lamont | Accounts: Emily Account

ID	NAME	DATE OF BIRTH	SERVICE	LEAD PRACTITIONER	STAR	DATE NEXT STAR DUE	OFFLINE STATUS
None Set	A B	05/05/2003	Service 300	Emily Lamont	Family Star Plus	None Set	Not saved Save offline
None Set	Ash Ash	01/02/2000	Partially restricted service	Emily Lamont	Teen Star	22/11/2022	Not saved Save offline
654321	Barry King	26/12/1988	Service 200	Emily Lamont	Family Star Plus	12/04/2022	Not saved Save offline
654321	Barry King	26/12/1988	Service 200	Emily Lamont	Youth Star (23/03/2022)	23/09/2022	Not saved Save offline
None Set	Bay Bay	31/12/2018	Restricted service	Emily Lamont	Teen Star	13/12/2022	Not saved Save offline
None Set	Becky Bell	13/06/1994	Service 200	Emily Lamont	My Star (23/03/2022)	13/04/2022	Not saved Save offline

# The Offline App

These are saved to the Offline App when it is connected to the internet.

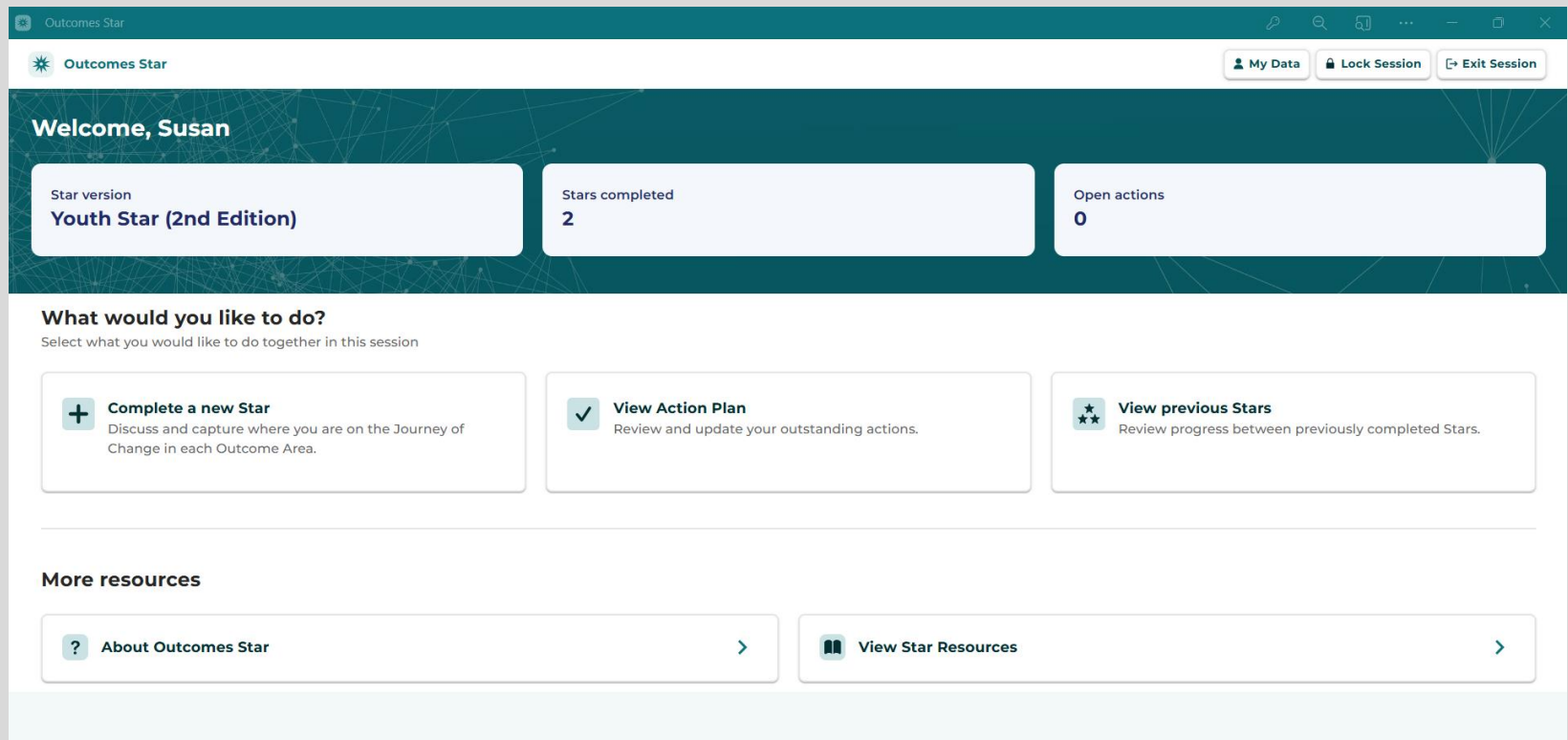


The screenshot displays the Outcomes Star web interface. At the top, the header includes the 'Outcomes Star' logo, a status indicator 'Currently working online', and buttons for 'Lock' and 'Launch Star Online'. Below the header, a section titled 'Your latest headlines' contains three summary cards: 'Saved engagements 4', 'Engagements waiting to sync 0', and 'Next engagement expiring 6 days'. The main section is titled 'Offline engagements' and includes a search bar and a 'Hide All Names' button. It lists four engagements with columns for Name, Date of Birth, Saved engagement, and Status. Each row includes a 'Launch Collaborative Session' button and a three-dot menu icon.

Name	Date of Birth	Saved engagement	Status
*****	26/12/1988	Date Started: 30/01/2022 Youth Star Service 900	Expires: 6 days
*****	09/01/1989	Date Started: 06/05/2022 Family Star Plus Service 400	Expires: 6 days
*****	30/12/2018	Date Started: 14/12/2022 Teen Star Restricted service	Expires: 6 days
*****	26/12/1988	Date Started: 01/01/2024 Youth Star (2nd Edition) Service 1	Expires: 6 days

# The Offline App

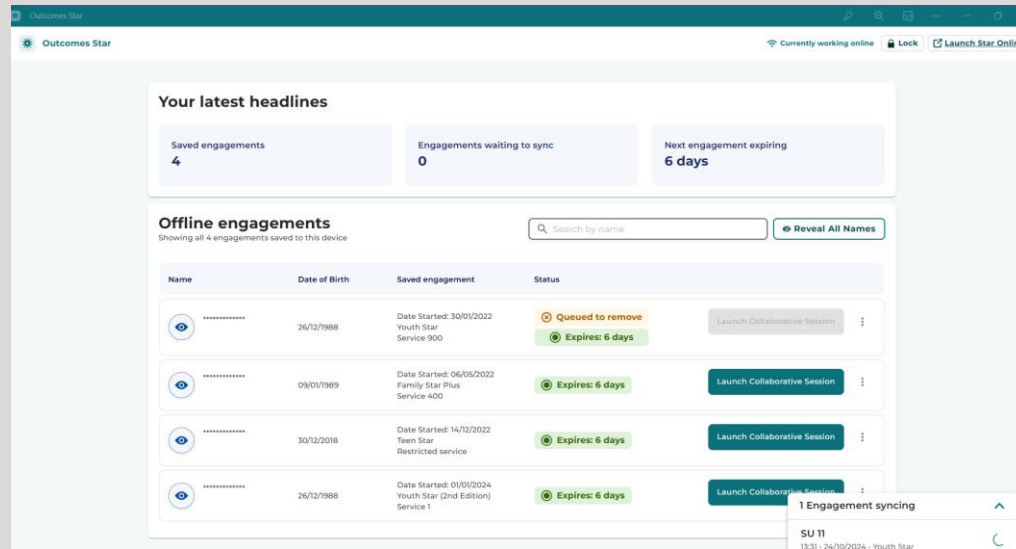
Collaborative Sessions can then be completed without the need for an internet connection.



# The Offline App

When a Star is submitted or an action plan edited the data is synced back to the Star Online when the Offline App has an internet connection, and the practitioner is logged in to the Star Online.

At any point, the engagement can also be selected to be removed from the Offline App and data synced back to Star Online.



# Thank you!

Thank you for your invaluable feedback on our development of the Collaborative Session and Offline App.

Please submit your feedback via this form: [Feedback Form](#)